Q11: Please list one thing you enjoy the most and one thing you enjoy the least about working at the UCSB Library.

MOST:

- 1. The people
- 2. I enjoy the work that I do which requires a lot of mending books/ scores.
- 3. enjoy most: interacting with patrons in my department enjoy
- 4. The one thing I enjoy the most is working with my amazing co-workers.
- 5. Most: job tasks
- 6. most flexibility
- 7. Enjoy doing daily tasks building ops require each shift
- 8. The thing I enjoy the most is how flexible my schedule is and how I can change my hours when I get too busy with school.
- 9. how understanding employers are of student's school schedules
- 10. Most: my office coworkers and work environment.
- 11. The thing I enjoy the most is working with such respectful people.
- 12. I enjoy that it is very flexible,
- 13. I most enjoy collaborating with my coworkers on different projects and having weekends free.
- 14. Enjoy the work environment
- 15. What I enjoy the most is that I can help patrons while also doing homework in my down-time.
- 16. enjoy the coworkers most,
- 17. Most- Priority in treating their employees as valued individuals
- 18. I enjoy the pleasant work environment
- 19. I enjoy my supervisors the most
- 20. My coworkers
- 21. most: flexible hours
- 22. Enjoys having independent work
- 23. having tie to do homework
- 24. I really like all the people I work with
- 25. I enjoy the staff at the library because they are all helpful and enjoyable to work with.
- 26. Most: Working at the library while dissertating has been a wonderful boost in my research. When I process new materials I get to see what kinds of research is going on across the discipline, and when I help patrons find and check out books and scores I get an idea of what people are interested in reading.
- 27. Most: Flexible Timing
- 28. I love the schedule flexibility
- 29. most I do not have to work on the weekends
- 30. I enjoy the environment and the air conditioning (like a lot).
- 31. I like that we have close knit departments.
- 32. Thing I enjoy the most: working with special materials
- 33. I enjoy working in the archives--researching and pulling material from the vaults for more research.
- 34. I enjoy how flexible my work schedule is.
- 35. low stress
- 36. I enjoy working alongside my coworkers.
- 37. Enjoy most is the friends that I've made with my co-workers who I would not have meet because of our different majors and interests.
- 38. I love the people
- 39. One thing I enjoy the most is getting time to think while doing mindless tasks.
- 40. most- the staff
- 41. I like how flexible my schedule can be.
- 42. I like the flexibility my job allows

- 43. I enjoy having learning opportunities and being able to work at the front desk with people.
- 44. I enjoy being able to learn so much everyday
- 45. I enjoy my staff quite a lot
- 46. Low taxes
- 47. The thing I enjoy the most about working at the library is the huge number of people that I get to interact with on a daily basis (both coworkers and patrons).
- 48. Pro: All my supervisors and coworkers are nice
- 49. Very chill
- 50. What I like most is the extremely convenient and flexible work scheduling.
- 51. I like being able to process materials & have a good understanding of the library system.

LEAST:

- 1. the actual work
- 2. One thing I don't particularly like is the lack of communication between students. There's no general consensus of where to put certain things or how to approach/set-up/fix things.
- 3. not having any coworkers in my department
- 4. The one thing I least enjoy is restrictive hours since the department is only open on certain times and days.
- 5. patrons can be a lot
- 6. Getting paid as a student even though I already have multiple degrees. Since I am working towards another, I am paid as if I have none.
- 7. Enjoy the least cleaning up other staff member's occasions.
- 8. The thing I like the least is that my department isn't open on the weekends because I have more time to work on the weekends.
- 9. Closing
- 10. Least: Everyone complaining about the smallest things that only they care about and do not benefit anyone other than themselves.
- 11. The thing I enjoy the least is the lack of communication between all departments regarding what their actual duties are.
- 12. I do not enjoy that my shifts can only be during the weekdays.
- 13. I least enjoy not being able to work in the evenings due to early closing times.
- 14. I don't dislike anything
- 15. What I enjoy the least is that sometimes I worry that I would not be prepared or know what to do in the case of an emergency.
- 16. the shelving least
- 17. Least- Quarterly set work schedules. There are times when I wish I could work more hours in a week and less hours in another week.
- 18. I do worry that my job is not relevant to my career.
- 19. the least enjoyable thing is dealing with disgruntled patrons
- 20. I haven't worked long enough to get a sense of what I don't like
- 21. least: rude patrons
- 22. dislikes not having enough work to do
- 23. working late shifts
- 24. I least enjoy the lack of natural light/windows.
- 25. I dislike the air conditioning and quality of water at the water stations.
- 26. Least: I wish the university cared more about the music library, or at least demonstrated better that they care. The fact we still have a leaky roof over books and now they've given away our work room to someone who isn't using it (at least I never see anyone there, which at least means it's not used as much as we used to!) really grinds my gears.
- 27. I wish my job was less monotone or included other non-routine tasks.
- 28. least n/a
- 29. I least enjoy that the rooms are always dirty and dusty and there are no sanitation practices in place, so when people are sneezing all over the computers, there is nothing to sanitize them with.
- 30. The thing I enjoy the least about working here is the low hours received.
- 31. Thing I enjoy the least: relatively uneventful most days
- 32. My least favorite aspect about working at the UCSB library is
- 33. I dislike the low pay we receive

- 34. strict protocol
- 35. I don't like the dust that tends to collect on the books
- 36. Least enjoy is that we have short shifts
- 37. Short shifts
- 38. The thing I enjoy the least is the awkwardness of some workers who are too scared to communicate.
- 39. Not enough opportunities to explore other departments for job opportunities.
- 40. it is sometimes unfortunate that I must squeeze work in between classes
- 41. I enjoy rude people the least.
- 42. Dislike that the job can be slow sometimes.
- 43. I do not enjoy how long it takes to receive an evaluation that allows for a pay adjustment
- 44. Max 19.5 work hrs.
- 45. The thing I like the least about working at the library is that it is ALWAYS open. Even when everything else on campus is closed, the library remains relatively fully staffed, which is kind of unfair to the students.
- 46. Con: Trading for shifts can be difficult under the current system
- 47. I don't know what I enjoy the least
- 48. What I like least is that it is a little too slow sometimes
- 49. I least enjoy how I am unable to study when there aren't any other tasks for me to do.

Q12: What is one thing you would change about working at the UCSB Library?

- 1. n/a
- 2. Although I don't like strict systems, I realized that some students need reinforcement on how to mend or label things and maybe a weekly or bi-weekly email to students, sent out by a music supervisor would be beneficial. The email could include simple reminders, and summary of what could be improved based on how things were labeled/approached wrong that week. That way, we can avoid making the same mistakes. Students can voice their suggestions or concerns to a supervisor and that can be put in the email too, assuring student to student communication. Not sure how the main library works, but I think something like an email would be useful for a small environment, where one student is scheduled at a time, like the music library.
- 3. hire more student assistants at the EGS Collection
- 4. N/A
- 5. There is not anything that I would really want to change about this job.
- 6. nothing
- 7. Hire younger people for administrative positions, the older peoples work styles in a lot of cases are not efficient in the slightest. Taking more input from student employees would be helpful since we are also patrons of the library.
- 8. Maybe get to know other departments more. I do not know any employees outside my department
- 9. Working later hours.
- 10. Nothing
- 11. I would like the library to provide more hands-on training for emergencies, particularly if someone were to come into the library with a weapon.
- 12. having an employee only elevator
- 13. Nothing
- 14. I would like more hours, and fewer 2-3 hour shifts.
- 15. student workers should be given an amount of free prints at the library computers
- 16. Nothing yet:)
- 17. more outlets available for laptops
- 18. Getting to know the other departments
- 19. I wouldn't change anything about working at the library
- 20. I would raise the state minimum wage:)
- 21. Add a swipe-in machine by the mountainside entrance
- 22. At least in the music library, it would be great to have more student workers so that we can specialize (e.g. mending, or reference & front desk), and have two workers at a time. Then we would have less juggling with breaks and items would be mended and processed in a more timely fashion. I suspect when we finally move to the main building we might be able to do that, which I think will be a good thing.
- 23. Have learning or skill development opportunities
- 24. n/a
- 25. The cleanliness.
- 26. I don't think I would change anything.
- 27. Nothing
- 28. More social engagements/ trainings for student workers to engage with, where they can be fed.
- 29. I would change our pay rate to a higher amount.
- 30. To not have a cap on how many hours we can work.
- 31. No hour cap of 19.5/Week
- 32. I would encourage communication between employees a lot more at a reasonable level. It really makes working at the library a lot more enjoyable.
- 33. I think it functions well can't think of anything at the moment.

- 34. Nothing
- 35. I would make it so that employees could easily look up a book without a call number without using the exact department code.
- 36. Nothing!
- 37. how long it takes to receive an evaluation that allows for a pay adjustment
- 38. 19.5 hr. work limit during quarter.
- 39. If the library is to remain open on holidays, the students who work should receive some kind of compensation (holiday pay). As students, we sacrifice the ability to visit our families during this time, something that I feel should be made up for with compensation.
- 40. Improving the shift trading system by possible using an online system
- 41. Nothing
- 42. Being able to study at the desk if all other tasks are fulfilled